

Our Vision: Full, Productive, Healthy Lives for Everyone

Our Mission: Inspire Hope. Promote Wellness.

Compass Health Strategic Plan

1. Center of Excellence

- A. World Class Customer Service
- B. Efficient, Effective, Ethical
- C. Great Place to Work
- D. Integration of Behavioral, Physical, Oral Health
- E. Certified Community Behavioral Health Clinic
- F. Wellness and Recovery Culture
- G. Reducing substance abuse
- H. Leader in Reducing Suicide
- I. Meeting Housing Needs of Clients
- J. Evidence Based Best Practice/ Best quality Value System
- K. Collaborative with the Community

2. Improved Community Health

- A. Increase number of individuals served in health center that are non-traditional mental health clients
- B. Maximize care delivered under Missouri Health+ (MHP) managed care contract (thereby maximizing payments, including incentive payments)
- C. Increase access points of services for individuals to receive FQHC services
- D. Outcomes on community health measures
- E. Enrollment in the Health Home program across all counties served
- F. Partnership or collaboration with other FQHCs to support Missouri Health +

3. Resources to Support Mission

- A. Diversification of Revenue
- B. Improvement of Financial Ratios
- C. Effective Control Environment for Accounting and Financial Reporting
- D. Provide Financial Resources & Support to Accommodate Growth and Overall Strategic Plan
- E. Enhanced use of Technology
- F. Develop partnerships with Accountable Care Organizations/Managed Care Organizations and new business lines
- G. Well planned infrastructure replacement and growth
- H. Improve efficiency of purchasing and contracting