

Compass Health CHNA Implementation Plan for Benton and Henry Counties

	CHNA Health Area of Need	T	Specific Actions to Address Community Health Need	PSA Lead(s)	PSA Partners	Timeframe	\$\$\$	Meeting the Community Need
1	Economic Development	a	Continue the PSA economic development advisory group to lead local efforts and actively recruit new businesses / retain existing businesses in the PSA.	GCACC City Governments	County Governments; State of MO; GVMH; HCHC; CHN; Schools; Career Center; Kaysinger Basin, MO Job Center	by 12/31/17	\$250,000.00	GCAAC Lead
		b	Continue to report PSA business retention and expansion data.					GCAAC Lead
		c	Conduct employable skills training and career fairs with high school / college students. Build a program in partnership with the chamber, hospital, career center, Kaysinger and other PSA businesses.					GCAAC Lead
		d	Assist with completion of Kaysinger Basin Regional Planning Commission (KBRPC) Regional Economic Development Plan.					GCAAC Lead
			Identify level of health insurance offered through PSA employers.					GCAAC Lead. CHN assist by doing annual evaluations for health insurance needs.
			Identify affordable group health options and alternates for PSA employers.					GCAAC Lead. CHN assisted by sending out a survey in October 2017 to assess employee family insurance coverage/needs. In response to survey feedback, CHN added spouse coverage.
			Promote local healthcare access and quality in attraction and retention of business and industry					GCAAC Lead
		e	Continue to promote small business growth by securing grants / endowment funds / business incubator					GCAAC Lead. CHN assist by utilizing the grant writing department who shares grant opportunities in relationship to growth.
2	Drug Abuse (Heroin, Marijuana, Meth, Prescription)	a	Integrate screening tools into patient assessments.	CHN; Law Enforcement	GVMH; HCHC; Schools; Providers; Pharmacies	by 12/31/17	\$7,000.00	CHN has contracted w with Netsmart for an Electronic Health Record. Screening tools are being integrated into patient assessments. The Compass Community Settings will go live with the record in February of 2018. Royal Oaks Hospital will go live in Julye of 2018, and the FQHC in September of 2018.
		b	Expand screening brief intervention referral and treatment (SBIRT). Promote evidence-based interventions.					Evidence-based practice is used through the Medication Assisted Treatment Programs (Goal Met). An electronic health (Netsmart) will assist Compass Health with the development of SBIRT.
		c	Educate providers on alternative pain control resources.					CHN is working on developing some protocols for biofeedback and training some outpatient/psychology staff on biofeedback (Kristin Yach). Dr. Parsells scheduled to start doing trainings on MAT at GVMH in December 2017.
		d	Develop pain management programs. Meet with partners to assess the current needs and initiatives.					
		e	Improve access to Suboxone treatment services.					Compass was awarded an HRSA Grant). The grant supported additional resources for a specialty suboxone practitioner and staff. Dr. Parsells leads the Suboxone Team for Henry County. Additionally, a resident is working with Dr. Parsells. Dr. Janet Hankins from GVMH is working together with Dr. Parsells as an additional support. MOU's have been signed with OB Clinics.

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	f	Monitor prescription drug abuse. Support PSA providers in discouraging prescription drug abuse. Create an alert system between providers and pharmacies for drug abuse.					CHN prevention department works on prescription take backs and the Senior Center within the community. This is coordinated with the police department (Lucky Ward)		
	g	Explore prescription drug monitoring program for PSA					Compass provides Prevention Programs to the schools in Henry County . Drug take back and Sherry Close and Prevention Department is working with coalition at legislative level to get a monitoring program for the state.		
	h	Expand tobacco / drug educational programs in schools.					Compass provides Prevention Programs to the schools in Benton and Henry County.		
3	Emergency Department / Urgent Care Services	a	Educate and train providers and ED staff regarding health delivery issues and how to address them.	GVMH; CHN	HCHC; Law Enforcement; Providers; EMS; Banks	by 12/31/17	\$166,400.00		
		b	Increase the number of days two providers are available in the ED to seven days per week.					GVMH lead	
		c	Improve patient throughput times through the utilization of fast track.						GVMH lead
		d	Operationalize immediate bedding when volume and patient activity allows.						GVMH lead
		e	Identify a processes to provide for more timely placement for patients requiring psychiatric care.						GVMH lead
		f	Educate the PSA on alternatives to the ED for minor ailments (i.e. walk-in clinic, FQHC services).						GVMH lead
		g	Improve the process to establish care with a primary care provider.						GVMH lead
		h	Explore the feasibility of expanding the clinic's after-hours care program to allow for more walk-ins. Consider Saturday hours at one or more satellite clinics.						Golden Valley Memorial Hospital Saturday Hours are offered in Henry and Benton 8:00-3:00 p.m.
		i	Develop crisis intervention training for law enforcement and community health workers.						P.O.S.T. Approved Mental Health Trainings for Law Enforcement are provided by Compass Health (Steve Bearden). Mental Health First Aid done in Benton and Henry county (Sherry).
		j	Assist the PSA community with ACA Exchange / Medicaid enrollment.						GVMH - ROH Admission Department assist with Exchange Medicaid Enrollment. Some of CHN staff have been trained (Kevin Whitting, CHN has two Exchange specialist to assist with Medicaid enrollment, one is located in Henry County (Starr Marshall).
4	Obesity (Nutrition, Fitness)	a	Continue to promote community health. Create effective media (i.e. print, radio, digital).	HCHC	GVMH; CHN; Fitness Centers; City Governments; County Governments; Schools; Parks & Rec; CWC; Ministerial Alliance	by 12/31/17	\$6,500.00	HCHC has implemented a monthly media calendar that focuses on Healthy Community Information. The monthly theme is sent to the paper, KDKD and placed on Facebook.	
		b	Continue to provide education to the community through health fairs and educational programs, including various screenings.					HCHC has attended all local health fairs and senior fest, along with putting screenings in place at the local rural schools that were not previously served.	
		c	Continue the wellness incentive for GVMH, HCHC and CHN employees and explore a staff health challenge. Continue to offer healthy food options.					ROH uses Balance Wellness Site. Monthly individual or team challenges are offered. Meeting the challenge offers discounts to insurance rates and a monetary year end reward based on points.	
		d	Move forward with the Community Wellness Committee's (CWC) initiatives previously established and implement the strategy.					See answer to e	

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	e	Start a community-wide fitness challenge initiative focusing on fitness, nutrition and physical activity.					HCHC has been selected to be a recipient for funding for rural areas to address obesity, smoking cessation and healthy activity. An employee has been hired and training has been put in place to coordinate a County wide initiative.
	f	Explore development of a walking path around CHN and GVMH campuses					Compass Northwest VP is coordinating opportunities in the Clinton area. For the hospital area, walking trails are available around the city park, the Katy Trail, and the most recently developed Rock Island. The trails are used for numerous community events. In the Benton County area, Truman lake offers multiple opportunities for walking trails and fitness activities.
	g	Partner with the PSA Parks & Recreation Departments					HCHC includes the Park and Recreation Departments for planning when needed.
	h	Continue to promote WIC and food stamp programs.					Ongoing program for HCHC
	i	Continue to promote WIC supplemental food program.					Ongoing program for HCHC
	j	Provide healthier options in school vending machines.					Not addressed at this point
5	a	Educate the PSA community on transportation offerings.	OATS	HCHC; GVMH; CHN; City Governments; County Governments; EMS	by 12/31/17	\$32,000.00	
	b	Continue the medical transport vans at CHN and GVMH.					Medical Transport Vans available from Compass
	c	Work with HCHC and CHN's WIC programs for transportation services.					CHN Assist by providing transportation for CHN client from CHN Community Support Specialist.
	d	Create a task force to explore further expansion of PSA transportation services.					OATS Lead
	e	Investigate providing transportation for free and/or low cost health / dental / vision screenings for the uninsured through OATS.					OATS Lead
	f	Explore options for grants to fund healthcare transportation.					OATS Lead. The Compass Grant Writing Department is aware of the desire to explore grant opportunities. Historically, the MoDOT 5310 transportation grants allow Compass Health to purchase transportation vans for 20% of manufacturing cost (with the state covering the remaining 80%). At the current time there are no 5310 grants available.
6	a	Create a community inventory survey to document the scope of mental health services available, cost and hours of service in the PSA.	CHN	Care Connections; GVMH; HCHC; Law Enforcement; Schools; Providers	by 12/31/17	\$52,000.00	Compass has a healthcare services directory of psychiatrists. Program brochures are also available and are designed more specifically for individualize programs. One is in progress for other staff and locations. (Jason Young)
	b	Promote existing PSA mental health services, facilities and providers. Educate the community on the placement process and options.					Compass Location Book, Psychiatry Book, and Provider Book. Compass Website. http://compasshealthnetwork.org/location/clinton/
	c	Maintain the PSA Community Health Needs Assessment healthcare services directory.					Compass has a healthcare services directory of psychiatrist. One is in progress for other staff and locations. (Jason Young)
	d	Educate GVMH ED staff regarding mental health service delivery. Provide brochures on mental health services.					In October 2017, CR Donovan has had face to face assessment with GVMH providing needed information. Donovan will follow-up with Lynn Best ED Director.
	e	Implement behavioral health services into the primary care clinic.					CHN has a FQHC in Clinton where behavioral health services are offered. Katy Trail in Benton County.
	f	Explore options for recruiting additional behavioral health professionals.					One physician starting next year, ROH is a training sight for psychiatrist, psychologist, and nurses. The salary committee has reviewed salary scales to insure salaries are competitive.

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	g	Improve Mental Health prevention and awareness in the PSA through training in mental health first aid.					CHN offers Mental Health First Aid in Benton and Henry County. CHN also does youth and Adult training for mental health in first aid and signs of suicide training (Sherry)
	h	Explore tele psych service offerings.					Telepsychiatry Services are offered in Windsor, Clinton, Warsaw
7 Services for Autistic Children / Adults	a	Create an autism services inventory for the PSA to document the scope of services available, cost and hours of service.	CHN	GVMH; HCHC; Schools; State of MO; First Steps; Providers; Head Start	by 12/31/17	\$0.00	Compass Health does testing for autism. Clients are referred to the regional office and provided with regional services phone numbers and resource guides through Autism Speaks. Kristin Yach, Director of Wellness Services created a community resource list: Benton County Central Missouri Regional office (573-441-6278 and for Henry County the Joplin Regional Office at 417-629-3020. The Henry County Health Center assist Special Needs Children, http://henrycohealth.org/?page_id=71 , finally the Missouri Department of Mental Health provides assistance.
	b	Educate and train community regarding autism services delivery issues and how to address them.					CHN does testing for autism, they are then referred to the regional office and provided with regional services phone #, resource guide through Autism Speaks.
	c	Promote the existing PSA autism services, facilities and providers to increase awareness. Educate community on options.					Kristin Yach provided community resources. Vicki Walker, Sr. Director of Children's Community Based Programs will promote service information.
8 Access to Dental Services for Low-Income / Medicaid	a	Recruit dentists and market services through the CHN FQHC.	CHN	GVMH; HCHC; Dentists; Schools; State of MO; Head Start	by 12/31/17	\$0.00	Compass currently staffing 2 dentists and 2 hygienists in Clinton.
	b	Encourage local providers to accept low-income / Medicaid patients every month. Host a kick-off meeting.					Compass accepts all forms of Medicaid, offer a sliding scale for people who are underinsured or non insured.
	c	Provide free / low cost dental screenings through the PSA schools.					In coordination with DHSS, Compass provides free dental screenings, and apply fluoride varnish to the students in: Clinton, Windsor, Davis R1, Holy Rosary, CCA, Head Start Clinton, Calhoun, and Windsor.
	d	Explore applying for grants through the State of MO to fund dental services in the PSA.					There are no active grants as of 10/23/17. Brian Martin will be watching for grants.
	e	Assist the PSA community with Medicaid enrollment for dental benefits.					There are two staff who can assist in signing up for Medicaid (Sandra Knight and Kevin Whiting)
TOTAL						\$513,900.00	