

2023 CHNA Implementation Plan - Henry & Benton County, MO (4/1/23 to 3/31/26)

Updated: March 2025

CHNA Health Areas of Need	T	*Specific Actions* to Address Community Health Need or *Reasons Why Hospital Will Not*	NOTES
0 Community Collaboration to address all unmet health needs	a	Relaunch Henry Co and Benton Co Coalitions; tie community health improvements into upcoming TORCH initiatives	3/18/2024 - The CHART Coalition is active, and meetings are held monthly. The current Chair is an employee of HCHC and staff from Compass and GVMH are active participants. <i>(Resolved)</i> 11/11/2024-ToRCH B3 services included Medicaid client to receive such items as home meals, household needs, exterminations, home improvements, etc. <i>(Resolved)</i> 12/9/2024- Golden Valley Memorial Hospital is a ToRCH grant recipient. Unit Us is a streamline referral process tying all participating providers together. Compass Health Network is identified as front line staff. <i>(Resolved)</i>
	b	Continue CHART coalition development championed by health departments, Compass, GVMH.	3/18/2024 - The CHART Coalition is active, and meetings are held monthly. The current Chair is an employee of HCHC and staff from Compass and GVMH are active participants. <i>(Resolved)</i> 11/11/2024-CHART (Community Health Access Resource Team)-providing prescription voucher program to Henry County. <i>(Resolved)</i>
1 Substance Abuse (Drug / Alcohol / Nicotine)	a	Provide tobacco / drug / alcohol education to students (i.e. Health Department, etc.) and increase school-based programs. Apply for grants. Work with the health education classes.	2/12/2024 - Compass continues to work on prevention efforts. Benton County Cares Group is focusing on parent information, mental health and parent vaping. The middle school is doing Catch my Breath a vaping training which is the first training, Suicide Prevention Mental Health Aide Suicide Prevention. Benton County Health Care Coalition are working on refocusing their goals. March Tobacco information is a focus for Compass Health meeting with tobacco retailers. 3/4/2024 - "Learning About Substances" partnership with Clinton Schools. Distributed 60 boxes of Narcan. There were 300 Addiction Is Real Booklets provided to households. There were roughly 750 people in attendance. 4/8/2024- Benton County is doing a Hidden in Plain Sight winter event. Prevention is working on getting QPR and Catch My Breath. March Tobacco Merchant Education visits are completed. 6/10/24- Prevention is working with Warsaw and Lincoln schools to set schedules for the 2024-25 school year. 9/9/2024- Catch my Breath evidenced based vaping program being implemented in Benton County school districts. <i>(Resolved)</i> 11/11/2024- Clinton had SOS at the middle school on 11/18/2024. They have committed to having a prevention event in the Spring 2025. <i>(Resolved)</i> 12/9/2024- the RCORP (Rural Community Opioid Response Program) grant through HRSA (Human Resources Services Administration) met with the Benton County/Warsaw Fire Department to provide OEND (Opioid Education Narcan Distribution) and information about Fentanyl to the volunteer fire people in November. They were also provided with 24 Narcan, 30 Fentanyl test strips, and 40 medication disposal kits. <i>(Resolved)</i>
	b	Build Recovery support system partners. Create programs to help addicts and their families. Continue to provide counseling and support for drug abusers and their families. Support local substance abuse counseling. Educate public on signs of drug abuse and how to approach those needing guidance.	2/12/2024 - Compass Health has several support systems in place to include Adolescent and Adult Outpatient Treatment Services, Early Intervention for Adults and Opioid Treatment Programs. Compass Health collaborates with the local Sheriff's Department, Golden Valley Memorial Hospital, Henry County Health Center, schools, and other community partners to provide education and training as needed. <i>(Resolved)</i>
	c	Monitor prescription drug abuse. Support PSA providers in discouraging prescription drug abuse. Educate new providers on system.	3/18/2024 - Process in place for providers to check the PDMP anytime a controlled medication is prescribed. The PDMP findings are documented in physician notes. 3/25/2024 - Pharmacy initiatives included educational flyers for consumers and education on safe disposal of medication through Detera. Education also provided related to where to obtain Narcan in the community. <i>(Resolved)</i>
	d	Investigate grant writing to fund Drug Abuse education / counseling. If available, designate community lead to work to attain the necessary grant.	3/18/2024 - The Rural Communities Opioid Response Program (RCORP) is a multi-year initiative by the Health Resources and Services Administration (HRSA) aimed at reducing the morbidity and mortality of substance use disorder (SUD), including opioid use disorder (OUD), in high risk rural communities. This notice announces the opportunity to apply for funding under RCORP-Implementation. This funding opportunity, RCORP-Implementation, will advance RCORP's overall goal by strengthening and expanding SUD/OUD prevention, treatment, and recovery services to enhance rural residents' ability to access treatment and move towards recovery. <i>(Resolved)</i>
	e	Promote discarding old prescriptions (Prescription take-backs) at local law enforcement agencies and health departments, especially opioids.	2/12/2024 - Drop off boxes are in the front of the Henry County Sheriff's Office. Annual Take Back Days are supported by the hospital. Compass is working with the Health Department to get medication disposal bags which is a safe way to get rid of medication that is no longer needed. <i>(Resolved)</i>
	g	Continue to promote Recovery Court in PSA Clinics. Expand this service to Benton County.	3/18/2024 - Compass Health is a treatment provider for Recovery Courts in Benton, Henry, and St. Clair Counties. <i>(Resolved)</i>

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	h	Promote and expand awareness of suboxone treatment services. Continue smoking sensation and medical management.	3/18/2024 - Substance Use Program services at Compass Health offer medication assisted treatment (suboxone) at Clinton and Warsaw offices for consumers in the SUD program. SUD consumers are screened for tobacco use and offered prescriptions for tobacco cessation. The SUD program has trained Tobacco Specialists who offer individual education and group education to consumers in the SUD program. Compass Health and Katy Trail are involved in FQHC partnership for Katy Trail to refer consumers with SUD concerns to Compass Health and Compass Health refers consumers to Katy Trail that are needing a primary care physician. Compass Health partners with itself in Clinton for the FQHC partnership. SUD staff provide presentations in the community that includes information regarding medication assisted treatment and tobacco cessation. <i>(Resolved)</i>	
	j	Consider expansion of screening brief intervention referral and treatment (SBIRT). Promote evidence-based interventions.	3/18/2024 - Any client above the age of 12 receives an SBIRT screening every 6 months. The follow-up is done for those that are positive. Ages 10 and above are referred to a behavioral health consultant. <i>(Resolved)</i>	
	k	Continue Rural Community Opioids Response program (RCORP).	2/12/2024 Addiction is Real Event-through the RCORP grant from HERSA, Compass is partnering with Clinton HS with an Addiction is Real Bedroom. Displays contain 70-80 signs of substance use. It will be March 4th, 2024. 9/16/24 Benton and Henry County did a drive through Narcan event and by 11/11/24, Narcan will be located in gas stations or community locations. The will offer a bag with Narcan, literature regarding signs and symptoms of overdose, how to dispose of medication safely and locations of take-back boxes. <i>(Resolved)</i>	
2	Psychiatric IP Beds (Access)	a	Promote and optimize ERE Program at GVMH to benefit residents in the PSA / address unmet need.	3/14/2024-Compass gets direct ERE and HAL referrals from Golden Valley from the social work team and developing a plan for co-location at Golden Valley. ERE clients get assigned a CSS and are outreached within 24 hours of referral to assess for needs and resources. HAL employees assess clients for new services, get appointments scheduled, and coordinate discharge planning internally and externally. <i>(Resolved)</i>
		b	Retain existing psychiatric providers and determine if additional providers should be recruited.	3/12/2024- Two new providers were recruited to Royal Oaks Hospital; The hospital retains existing providers. <i>(Resolved)</i>
		c	Continue to recruit providers to area. Utilize national recruiters to find quality providers.	3/12/2024 - New providers include one for the Clinton Residential, two providers for Royal Oaks Hospital, and two providers for Clinton Outpatient. Compass recruits their own providers and do not utilize recruiters. <i>(Resolved)</i>
		d	Evaluate and possibly expand Inpatient Adult / Geriatric Behavioral services.	2/12/2024 - The hospital continues to review the enhancement of adult beds. At present, there are no new adult beds at the hospital. <i>(Resolved)</i> .
		e	Continue to promote Royal Oaks Hospital (14 beds) in Windsor. Utilize their services within both counties. Consider opening additional IP beds.	2/12/2024 - The hospital has determined there will be no expansion of inpatient beds in the foreseeable future. <i>(Resolved)</i>
4	Housing (Affordable / Safe)	a	Complete Henry and Benton county-wide housing study. Create a County Housing Development Plan that would address affordable safe housing for community residents.	6/27/24- The city of Clinton is working on a housing study. Compass is currently working with a new Helping the Homeless group that was formed in Henry County on 4/17/24 and meets at least once a month. <i>(Resolved)</i>
		b	Explore and create a coalition to investigate Habitat for Humanity-type process in Henry and Benton county area.	6/27/24- Compass does outreach with agencies in the Benton county area and reports the Salvation Army staff in Warsaw tries to help connect people to housing resources. Compass also does homeless outreach with MoDOT in Henry and Benton counties under bridges and another location to provide housing resources. <i>(Resolved)</i>
		c	Develop housing coalition properties to enhance housing in PSA. Explore safe rental inspections set-ups. Re-instate code officer.	6/27/24- There are two housing coalitions that have been developed. One is focused on developing a shelter and one that is focused on big picture housing structure. Compass helped with getting more participation in the Point in Time Count in Henry county. Identified a new project in 2023 in Henry County to be included in yearly Housing Inventory Count.- <i>(Resolved)</i>
		d	Investigate grant writing to fund public / safe housing. If available, designate community lead to work to attain the necessary grant.	6/27/24- The housing study will direct grant writing to develop markets the study recommends.- <i>(Resolved)</i>
		e	Target infill development of existing infrastructures to encourage affordable home ownership.	6/27/24- There are two housing coalitions that have been developed. One of the new housing coalitions focuses on big picture housing structures. <i>(Resolved)</i>

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5 Community Education (Mental Health / Anxiety etc.)	a	Continue to build community BH education program. Collaborate with community elementary, middle, and high schools to educate students on mental health (de-stigmatize mental health conditions, suicide prevention and social media bullying).	4/11/24 Prevention Department provides Mental Health First Aid, Question Persuade Refer, ASIST, SafeTalk and Signs of Suicide evidence-based trainings that provide Mental Health education to High School staff, Parents , and Students, as well as community members in our 29-county service area. 1/13/25 - Train the trainer "It's Rea" for middle school, high school and college level introduced. One resource for the High School level is "Seize the Awkward" which features celebrities in videos talking about the importance of Mental Health. They are in the works to do a virtual Mental Health Frist Aid course. <i>(Resolved)</i>
	b	Promote a Community Inventory of Services to document the availability of mental health resources, including hours of service. Have HCHC host BH Inventory via web for public access. Document mental health services by age categories.	2/12/2024 Compass Health has a web based inventory of BH Services by age category at https://compasshealthnetwork.org . <i>(Resolved)</i>
	c	Continue Mental Health care support at clinics. Increase depression screenings by PCPs. Add trauma assessment for pediatrics and other MH issues. Include suicide risk for non-depression. Identify high risk groups including veterans, first responders, etc.	2/12/2024 - Compass Health is working on following the Health Resources and Services Administration (HRSA) Uniform Data System (UDS) to include increasing depression screening by PCP's, and suicide risk assessments. <i>(In Progress)</i>
	d	Investigate grant writing to fund mental health education and services. If available, designate community lead to attain the necessary grant.	2/12/2024 - Certified Community Behavioral Health Clinic Improvement and Advancement (CCHHC-IA) grant whose terms ends in 2026. Awarded \$4,000,000 for the entire grant life to be utilized in improving and advancing the CCBHC model. Target two distinct populations of individuals who are uninsured and/or underinsured. 9/30/24 - Trauma informed Committee met with Golden Valley leadership and provided consultation to help start Trauma Informed Care in the hospital. They worked with the Chamber of Commerce and Compass Board of Associates to develop a Trauma 101 training for workers in Henry County. Working with local religious leaders to develop training that can be used in the congregation, as needed. 1/13/25 - Sarah Barton presented to Chamber of Commerce in Clinton for Trauma 101. Materials were sent to representatives of the Chamber so those not in attendance will have the educational tools. She met with three local pastors in Clinton to provide support and education and will revisit. 3/10/25 - Sarah Barton met with Chamber in Clinton. Gathering individuals for a promotional video. <i>(Resolved)</i>
	e	Partner to improve mental health service "first aid" training for law enforcement, schools, and other first responders in the community. Expand to community members.	3/20/2024 - Compass First Aid has reached out via email to each school district to engage in first aid training. Calls will go out in June as a reminder. Following engagement in schools, Compass will partner with them to seek out law enforcement. <i>(Resolved)</i>
	f	Continue Suicide prevention training at schools. Develop and sponsor an anti-suicide campaign for local community members.	3/20/2024 - The FSP team of instructors from Compass continues to reach out to Henry and Benton counties and offer trainings. If schools are not ready for a full MHFA training, Compass offers SP. <i>(Resolved)</i>
	g	Educate GVMH staff regarding mental health service delivery. Create updated brochures on mental health services. Expand ED tele psych service offerings.	3/20/2024 - A meetings is scheduled with GVHM Leadership on 3/29/2024 to discuss ERE and CAP to improve partnership/presence. Compass staff met with GVMH social workers on 3/18/2024 to review the ERE referral process and identified additional populations to be referred. <i>(Resolved)</i>
	h	Continue to grow School Counselors (Compass partnership) in Clinton Schools. Expand into Warsaw and Clinton school districts. Recruit for Social Workers, Councilors and MH Providers in schools.	2/12/2024 - The Clinton SBT is ready to take clients and looking for internal referrals. <i>(Resolved)</i>
	i	Continue to have Law Enforcement / Providers complete CIT training (20 hour training). Encourage participation to attend monthly meetings (MissouriCIT.com).	3/12/2024 - Hospital Administrator and VP of Clinical Services attend CIT monthly meetings in Clinton, MO. The Behavioral Health Liaisons in Henry County do CIT trainings for Henry County. <i>(Resolved)</i>
	k	Continue with Compass Crisis training on school campus' to support BH crisis intervention program.	3/22/2024 - Youth Behavioral Health Liaisons help support and educate families and youth in the community and get them connected to resources and educate on recourses available. They provide this education and support to school staff, students, and parents. They outreach schools on a monthly basis to offer this support. They also provide critical incident de-briefs to schools after traumatic events (loss of student, suicide, school shooting, etc.) <i>(Resolved)</i>
	l	Continue with MU Ext Youth MH Course offerings.	3/20/2024 - When a course is offered at MU, infomation is forwarded to the Compass MHFA team. The team then will pick dates to help support as the collaboration is very important to the success. The MHFA Coordinator works with the MU Coordinator when they are short instructors to help fill gaps. <i>(Resolved)</i>
	m	Continue to offer and promote the QPR Compass Program for community members.	4/11/2024 Prevention Department provides QPR (Question Persuade Refer) to community members in a 29-county service area for Missouri. <i>(Resolved)</i>
	n	Continue Bright Futures program to assist kids with mental health support/ after school.	3/18/2024 Compass Health continues to be the sponsor for the High School. 10/2024- Bright Futures coalition Signs of Suicide program begins, including training for students and teachers. Benton County youth coalition holds "Fifth Quarter" alternate activites following football games. <i>(Resolved)</i>

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		o Continue Rotary focus on youth mental health. Request other clubs / organizations to assist.	6/10/2024- Donni will be refocusing efforts to develop relationships with community people. <i>(Resolved)</i>
6	Chronic Disease Management (COPD, Diabetes, Cardiac, and Cancer)	a Continuing to develop processes which support primary care and other providers in efforts to refer patients to nutritionists and diabetic educators. Identify chronic disease nursing support.	3/14/2024-Employees reach out directly to the social work team and nurses to gather information about clients in the Disease Management program who are currently at, or recently discharged from Golden Valley Hospital. <i>(Resolved)</i>
		c Utilize / explore additional grants already in place for Blood Pressure Cuffs and Chronic Care.	3/18/2024 - Blood pressure cuffs were received through funding from the Missouri Behavioral Health Council and the HCH nurses distributed these to the CSS's to give to the clients with instructions for use or the nurses gave them directly to the clients when they came in for screens. <i>(Resolved)</i>
		d Investigate the further usage of telemedicine to help with chronic disease management.	3/18/2024 - Compass Health Primary Care uses telemedicine for the more complicated patient visits. Nurse Practitioners have the opportunity to collaborate with a physician during this time over telemedicine. <i>(Resolved)</i>
		e Actively participate in the Medicare chronic disease program. Coordinate participation in program and investing in resources (capital and Information systems) necessary to support the program	3/19/2024 - All primary care patients have disease related outcomes monitored through Azara's DRVS software, which pulls data from NextGen. Additionally, primary care performs annual Medicare wellness visits for patients who initiate an appointment. <i>(Resolved)</i>
7	Transportation (All)	a Continue to research current transportation resources and gaps. Make recommendations on solutions.	2/12/2024 - Royal Oaks Hospital uses staffed transport teams through the hospital to provide transportation to the hospital and upon return to designated location. Secure transport is provided through contracted services, as needed. <i>(Resolved)</i>
		b Communicate to the public what transportation services are available through mass media, online, digital, and at businesses in 2 counties.	3/18/2024 - Consider adding flyers about transportation services to locations of Compass Health. <i>(In progress)</i>
		c Seek transportation grants for Henry and Benton County.	11/11/2024- ToRCH B3 services being introduced to Henry County. Medicaid clients only and will transport for home meals, household needs, exterminations, home improvements, etc. <i>(Resolved)</i> 12/9/2024- New Growth Transit-West Central Missouri Community Action Agency program, transport system that requires 48 hours advance notice, Monday-Friday 8AM-4PM. Planned pick-up ride for round trip travel, rides to grocery store, medical appointments, pharmacy, etc. Serving Benton and Henry counties. <i>(Resolved)</i>
		e Continue to utilize OATS, ALS - City, Health Tran, Compass services, and others.	2/12/2024 - OATS,ALS, City, Health Trans and Compass is utilized as needed. <i>(Resolved)</i>
		f Continue to develop the volunteer drivers program (Kaysinger Health Transits).	12/9/2024- New Growth Transit-West Central Missouri Community Action Agency program, transport system that requires 48 hours advance notice, Monday-Friday 8AM-4PM. Planned pick-up ride for round trip travel, rides to grocery store, medical appointments, pharmacy, etc. Serving Benton and Henry counties. <i>(Resolved)</i>
		a Explore the feasibility of expanding clinic's after-hours care program to allow for more walk-ins. Explore whether local providers can work extended hours.	3/18/2024 - Compass Health Primary Care Clinic runs 7:30-6 pm. - GVMH provides urgent care on the weekends. <i>(Resolved)</i>
8	Urgent Care Services (After Hours)	b Conduct further research on the Urgent Care market desire/need. Create a Proforma to assess further services..	3/21/2024 - Compass currently provides same day access appointments during normal clinic hours that do not require an appointment. <i>(Resolved)</i>
		c Begin to explore to use tele-health / explore mobile apps for urgent care service options to further delivery. Investigate virtual care options supported by larger hospital.	3/18/2024 - Compass Health has an on-call system for after hours. Compass Health collaborates with GVMH for urgent care services on the weekends. Virtual options are not supported by local hospital at this time. Currently utilizing telehealth for outlying clinics to cover provider shortages. <i>(Resolved)</i>
		d Seek additional Federal, and State grant money to support additional clinic access.	3/21/2024 - Compass Health continues to evaluate the need for additional clinic access and explore funding opportunities. 3/10/25 - SUD Mobile Unit is up and running. SUD was awarded to be a participant in the zero-overdose learning collaborative. <i>(Resolved)</i>
		e Explore possible urgent care delivery model (Fast Track) @ GVMH to lessen ER room volumes.	3/18/2024 - Compass Health Primary Care Clinic runs extended hours including from 7:30 AM-6:00 PM. GVMH urgent care provides services in Clinton and Windsor Monday-Friday from 8:00 AM-8:30 PM and Saturday from 8:00 AM-4:30 PM. Virtual Urgent Care is available. Compass Health currently provide same day access appointments during normal clinic hours that do not require an appointment. <i>(Resolved)</i>
		a Collaborate with health plans, local cities and other groups focused on fitness, healthy eating, and access to fresh fruits and vegetables.	2/12/2024 - The Henry County Health Center and Benton County Health Centers works with the community for fitness and health eating objectives. <i>(Resolved.)</i>
10	Food Insecurity (Healthy Foods / Education)		

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	h	Continue the wellness incentive for GVMH, HCHC and Compass employees and launch "staff health" challenge. Continue to offer healthy food options on campus.	2/12/2024 - Compass staff participate in monthly Wellness Challenges and are incentivized annually for the number of completed challenges. Health food choices are offered in the Compass Cafeteria. <i>(Resolved)</i>
11 Wellness Programs	a	Relaunch County School / Health Dept Monthly Wellness Challenge to bring people together to participate in wellness/exercise activities.	2/12/2024 - Compass staff participate in monthly Wellness Challenges via Sonic Boom and are incentivized annually for the number of completed challenges. Compass is working with schools and the Bright Future Programs which is a theory-based and evidence-driven guidance for all preventative care screening and health supervision visit. Compass is working with the state of Missouri offering for additional funding opportunities through grants and SAMSHA. <i>(Resolved)</i>
	b	Continue Reminder Program to encourage residents to visit their providers regularly for preventative screenings and expand follow-ups to improve delivery / individuals owning their health.	2/12/2024 - Compass works with patients to ensure they have a primary care provide (PCP) and provides education on why individuals need a PCP. <i>(Resolved)</i>
	e	Restart the wellness incentive for GVMH, HCHC and Compass employees and launch "staff health" challenge. Continue to offer healthy food options on campus.	2/12/2024 - Compass staff participate in monthly Wellness Challenges and are incentivized annually for the number of completed challenges. Health food choices are offered in the Compass Cafeteria. <i>(Resolved)</i>
	f	Continue wellness and education classes at Compass, HCHC (TOP program), and GVMH.	2/12/2024 - Monthly education and challenges are done through Sonic Boom for Compass staff. <i>(Resolved)</i>
	g	Emphasize health education with focus on chronic health, smoking/tobacco/vaping, increased seat belt usage, exercise, nutrition, and sex education.	2/12/2024 - Compass Health includes a tobacco screen during their patient visits; patient educationis provide with a focus on tobaccos cession. 3/10/25 - Prevention does tobacco merchant educatoin to educate on national and state laws regarding tobacco sales. Providing Too Good for Drugs with Warsaw school district for 6-12 graders. <i>(Resolved)</i>
	h	Establish the Community Wellness Committee's (CWC) initiatives previously established and help implement the strategy.	6/10/2024- The Well-being center is steady and accepting more referrals at this time. <i>(Resolved)</i>
Overall Total Contributions			